

MANAGEMENT SYSTEM POLICY

WE PROMISE. WE DELIVER.

www.gruposousa.pt



Management System Policy

Grupo Sousa takes over the commitment of creating value in all business areas: Freight transport (Maritime freight transport and Integrated logistics), Maritime passenger transport and Energy. The experience and distinct culture allows Grupo Sousa to display a benchmark in the sector and in the geographies where it operates.

The way in which Grupo Sousa operates reflects its mission, vision and values, and is based on the following principles and commitments:



COMMITMENT to the Customer

Satisfy the needs and expectations of the Customers and other Stakeholders by providing quality services with added value, fostering long-lasting partnership relationships.



COLLABORATION with Suppliers

Guarantee the provision of highquality services by Partners, which must be in line with the values adopted by Grupo Sousa.



COMMITMENT with People

Invest in growth, continuous training and People's wellbeing, to ensure the quality of the functions they undertake and professional development, as well as the prevention of accidents at work, focusing on training, protection against wounds, injuries and damage to People's health.



COMPLIANCE

with legislation and regulations

Ensure compliance with legal obligations applicable to Grupo Sousa, commitments voluntarily assumed, and requirements adopted.



ACCOUNTABLE MANAGEMENT

and maximization of operating results

Increase the results generated in a sustainable way, by optimizing costs, improving operational efficiency and increasing the search for new businesses and markets.



PRESERVATION of the environment

Identify, assess and minimize

environmental impacts and raise people's awareness about the importance of continuous improvement in environmental performance.



POSITIVE IMPACT in society

Support social and public institutions.



SECURITY of information

Promote the security of all information.



Continuous IMPROVEMENT

Ensure the continuous improvement of Grupo Sousa's policies, processes and procedures, both through periodic review and use of innovative technological solutions that promote process efficiency.

This policy becomes effective and mandatory as of January 16, 2025.

Edition: 1



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